# Gergely Paszti

## Hungary

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## Education

UNFINISHED Degree in Program-Engineering Mathematics & Program-Engineering Information Technology, Eötvös Lóránd University, HU, 2005

High-School IT Diploma & OKJ / ECDL Certificates in Information Technology, Bláthy Ottó Titusz Technical Secondary School, HU, 2001

## Digital Credentials

IBM Growth Behaviors - 2023

Privacy Foundations - 2021

Power Skills - Resilience, Growth Minded, Learning Agility, Time Management - 2021

IBM Automation: Compass - 2020

Enterprise Design Thinking Practitioner - 2020

IBM Agile Explorer - 2020

Think Like a Hacker - 2019

Security and Privacy by Design Foundations - 2019

## Languages

English - Fluent

Hungarian - Fluent

## Profile

All rounder, a quick learner. I might not have the best, most polished knowledge on technical subjects, but I have the ability to see the bigger picture, the connection between fields due to my interconnected knowledge-pool. Thanks to that I can come up or judge potential solutions and make decisions that I can stand behind and stand up for, or re-route if I get new information that I can add and connect to the before mentioned bigger picture.

## Key skills

Oversight, management, technological curiosity, curiosity in general. A/V solutions, hybrid workspace.

## Work experience

### Service Coordinator & IT Service Management

IBM Hungary International Shared Service Center Kft., Hungary | Apr 2026 - Present

With a strong understanding of the systems, processes, and stakeholders we work with across IBM, this represents a natural long-term career path. It allows me to leverage both my broad technical knowledge and my understanding of IBM-specific environments to support service transitions, operational excellence, and continuous improvement.

### Cross Systems Services Specialist

IBM Hungary International Shared Service Center Kft., Hungary | Jan 2024 - Mar 2026

Management, Technical Solutions

### Infrastructure Specialist

IBM Hungary International Shared Service Center Kft., Hungary | Jan 2022 - Jan 2024

Everything related to a hybrid workplace, designed from the ground up, mostly around A/V technologies & enablement.

### General IT Specialist

IBM Hungary International Shared Service Center Kft., Hungary | Jan 2019 - Jan 2022

Generally EVERYTHING:



## Industry Experience

Media & Entertainment - Foundational

Education - Entry

Management, technical solutions, general supporting of IT and end-user alike.

### Desk-Side Support Specialist

IBM Hungary International Shared Service Center Kft., Hungary | Apr 2017 - Jan 2019

Regular Desk-Side Support personal.
Focusing on making our own, and our user's life easier with automations, preparations for computer / laptop deployment and management, office-equipment maintenance and evet-support.

### Field Engineer

Humansoft Kft. - 4iG, Hungary | Dec 2016 - Apr 2017

Smart-hand support:
Installing end-user computers, troubleshooting computer / network / server issues with a backup, actual technical team on the line so they do not have to visit the sites directly. Physically installing and removing servers or network equipment, managing logistics and procurement.
Discovering support and technical issues, making regular report about them for further improvements, working together with international connections.

### Developer

EKOL Logistics Kft., Hungary | Jan 2016 - Dec 2016

Being the only IT-guy in the development team for local user- and system-support.
Working together with the international technical team, keeping the office- and the warehouse-infrastructure up and running.
In addition, GPS installation into 18-wheelers, office-network planning and actual deployment in warehouses were all in my task-list.

### "The IT Guy"

Many-many Start-Up Companies, Hungary | Jul 2011 - Aug 2015

All full-time positions.
Starting from content-management to local IT-support, helpdesk, development, you name it.

## Assignment history

### Infrastructure Specialist

IBM Hungary ISSC Kft., Hungary | Jan 2021 - Mar 2023

Project name: Corvin7 - Corvin Innovation Campus

Moving IBM Hungary from three sites under only one roof, by planning, building and populating a new office building in Budapest, Hungary: Corvin7 - Corvin Innovation Campus.

Contribution

From the barebone plans making out an actual usable office space, filled with technology to suite the changed world and views how work should be done with home-office gaining space. Planning out office spaces was already done and



could not be changed but the technological equipment in the meeting rooms, collaboration spaces and visitor area was all dreamt up, fought for and revised by me and later on a couple of other IBMers that joined to help after the plans actually got approved, making the office actually usable for collaborative work with other locations, including home-offices.

